Inject Policies

Appointment Policy

Here at Inject, we understand life happens! It is our goal to finish your appointment within the scheduled time, arriving more than 15 minutes late may necessitate rescheduling. For a better understanding of our fees, please refer to our cancellation/no show policy.

Cancellation/No Show Policy

Appointment reminders will be sent out 1 week and 2 days prior to your scheduled appointment. Appointments that are not confirmed by 9am the day before the appointment will be canceled and removed from the schedule. Confirmed appointments that result in a No-Show, a no-show fee will be added to your account as follows:

Up to 30-minute appointments: \$50 30-59 minute appointments: \$100 60 minute+ appointments: \$150

After 2 no-shows, the next anticipated service must be paid in full to be added back to the schedule.

After 3 no-shows, we will regretfully not be willing to reschedule any further appointments.

Appointment Deposit

Appointments scheduled with anticipated services valued at \$1000 or more must pay a deposit of \$100, which will be deducted from your total cost at the time of payment.

Botox Unit Adjustment Policy

Per Allergan, 64 units are recommended to treat the forehead, glabella and crow's feet lasting 3-4 months. Botox usually starts to work at 3-7 days, but the full effect can take up to 14 days. Occasionally an injection does not have a sufficient effect and a touch-up is necessary. If a touch-up is needed, a touch-up price of \$9 per unit will be applied. Please call our office to schedule an adjustment if you are still experiencing movement 2 weeks after your appointment. Touch-up pricing will only be applied 2-4 weeks after initial injections.

Children Policy

Our goal is to provide a pleasant and relaxing atmosphere for all patients, so we ask that you not bring children to your appointments when possible. Any child under the age of 12 must be attended by an adult who will not be receiving treatment. We cannot be responsible for the care of unsupervised or unattended children in our reception area.

Animals/Pets Policy

Although we love animals, for the health and safety of our patients and staff we ask that you leave your pets at home during your visit. Inject does comply with the American with Disabilities Act (ADA) allowing working service dogs to accompany you during your visit. *ADA does not cover emotional support or comfort support animals.

Payment

We gladly accept Visa, Master Card, American Express, Discover, Care Credit, personal checks and cash. Payment is expected at the time of service.

I certify the above medical history information is accurate and correct. I am aware it is my responsibility to inform the Provider of any changes to my medical history. A current medical history is essential to execute appropriate treatment. I understand Inject's policies as outlined and agree to the terms. I acknowledge I have been provided a copy of Inject's HIPAA Notice of Privacy Practices document to read and that a copy will be provided to me if requested.

^{*} Periodically, we send mailings, e-mails or text messages to notify our valued patients of promotions, discounts, and special events. Please let us know if you do not wish to receive this information.